

YOU'RE INVITED

Transform Your Leadership at Our Exclusive Event!



WHEN?

Thursday, April 18th
9:00AM - 12:00PM



Join Us at Aucera's Vibrant Orlando Contact Center
RSVP: <http://tinyurl.com/CCNGOrlando>



WHERE?

Aucera, 707 Mendham Blvd, Orlando, Florida

Aucera, in partnership with the Contact Center Networking Group (CCNG), is thrilled to invite you to a groundbreaking Regional Networking Event. Spearheaded by Aucera President and distinguished CCNG Member, Casey Kostecka, we're focusing on "Modern Leadership Development for the Contact Center."

Dive into our innovative "7-T Success System" for a half-day dedicated to shaping visionary leaders equipped for the digital age's challenges. We'll dissect the secrets behind effective leadership, blending Aucera's acclaimed methodologies with the latest industry practices.

Why You Can't Miss It:

- ▶ Uncover cutting-edge leadership strategies.
- ▶ Exchange insights with peers, enriching your knowledge.
- ▶ Connect with fellow professionals, opening doors to new opportunities.

ABOUT US

Aucera: A is a global leader in customer experience solutions built on one passion—reimagining how the world connects.

CCNG: A beacon for contact center and customer care professionals for over 30 years, fostering growth and networking.

This event is your ticket to influencing the future of contact center leadership. Join us for a morning of insightful learning and valuable networking.

RSVP Now: Don't miss out on this opportunity to elevate your leadership skills. Contact us for more details and to secure your spot.

We're excited to host you at what's set to be an inspiring and enriching experience.